

Incident Management System

Manage Incidents, Spot Trends, Assess Risk, Measure Performance



Incident Management Software Service

One of the most feature-rich, yet affordable Incident Management Software (IMS) solutions available! Capture key information for Incident Case Management including such critical information as detailed incident information, location facts, persons involved, external agency information, file attachments, vehicle data, and free text entry fields for case notes. Deploy and install the system on your server or acquire a turnkey system ready to integrate into your existing network. External hosting options are also available.

Industry Focus

Industries that can benefit from our IMS system include: Hospitals, Casinos, Resorts, Healthcare Facilities, Government Agencies, Law Enforcement, Utilities, Schools, Colleges, and many more...

Simple & Easy to Use

Enter and interactively track broad ranges of incidents and investigations from beginning to end. Easily and efficiently analyze and resolve issues across your entire organization.

Unlimited Growth

The system is designed to be used by several responders, users, or departments at the same time. The system allows for unlimited users and incidents.

Improved Productivity

Replace traditional unreliable paper based systems while enabling your organization to more effectively deploy your available incident responder resources.

Secure

Role-based security access helps ensure that only the data required or needed by each particular responder and user role is accessible.

IMS Solution:

The OMC Incident Management System (IMS) provides a centralized solution to manage, track, and report on incident case data and streamline communication of information between disparate business units. The IMS can track incidents relating to security, risk management, investigations and service calls.

Cost Effective:

Track unlimited incidents, subjects, and attachments per incident. No license or fee per user, pay just one price for unlimited access! Pay on a monthly basis or a yearly basis.

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www.omc-systems.com

Simple and Flexible Incident Tracking

One of the most feature rich, yet affordable incident management solutions available

The IMS is designed as a browser-based system using SQL as the database with user and role-based security. The IMS has been designed to improve your incident management process by enabling access to current and accurate incident data, along with providing evidence to regulatory compliance officers of incident tracking through our series of standard and customizable detailed reports.

Main Dashboard

The main dashboard allows for quick view of all incidents – open and in progress. Features such as staff assignment of issues and the ability to attach any type of file to a case makes the IMS a robust product for organizations of all sizes!

The screenshot shows the 'Incident' dashboard with various filters for Status Name, Incident Opened Date, Opened By, Assigned To, Category Name, Site Name, and Report Approved. Below the filters is a table of incidents:

Incident#	Title	Opened	Opened By	Assigned	Due Date	Priority	Status	Category	SubCategory	Site	Location	Report Approved
1	Test Incident #1	1/7/2011 7:52 PM	Christy	User	1/31/2011 12:00 AM	High	Open	Fire		MarSite		No

Flexible Incident Data Capture

When responders capture data from an incident there are many flexible options available for cataloging the event data. You can centrally track numerous items related to the incident. A few of the many flexible categories are highlighted below.

Property Capture:

The screenshot shows the 'Incident Property' form with a table for capturing property details:

Incident Property Description	Incident Property Est Dollar Value	Incident Property Received Date Time
<input checked="" type="checkbox"/> Dell Latitude D530 D SN 121212UMJ/XXXX	1200	

Supplemental Information Capture:

The screenshot shows the 'Supplemental Info' form with a 'Reporting Officer' dropdown set to 'User_Staff' and a 'Narrative' text area containing the text: 'Phil Brown also assisted as an initial responder.'

Photograph Capture:

The screenshot shows the 'Incident Photo' form with a 'Choose File' button (No file chosen), a dropdown for 'Incident Photo Type' set to '** Please Select **', and a 'Notes' text area containing the text: 'Picture of Server room area where laptop was reported stolen.'

Unique Feature Set



Web Based

IMS is 100% web based – High-powered incident reporting at your fingertips from any browser around the globe.

Staff Assignment of Cases

Maintain control of your incidents and operations by assigning incidents and issues to various staff for management and follow up.

Custom Exports and Reports

Quickly and easily create custom data exports to Excel and CSV formats or use a built in report portal to access several canned reports or build your own!

Custom Dashboards

We can work with you to deliver customized screens to ensure the most important data is visible. Never lose track of incident data again!

Global Access

Interactively manage incidents from beginning to end within your organization no matter where your responders are located.

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Incident Screens and Reports

Easy-to-use incident entry screens include drop-down lists for standardization and other controls to ease data entry and reduce errors. There are limitless possibilities on the number of data items such as witnesses, victims, subjects, vehicles, property that you can enter into a single report. Responders may also attach an unlimited number of police reports, witness statements, pictures, and videos to create a comprehensive archive with all relevant incident data residing in one place.

Incident Entry

Add Incident

Incident Title:

Opened By: **** Please Select **** | Assigned To: **** Please Select ****

Site Name: **** Please Select **** | Location Name: **** Please Select ****

Category Name: **** Please Select **** | Sub Category Name: **** Please Select ****

Priority: **** Please Select **** | Floor: **** Please Select ****

Incident Opened Date: 12/5/2010 1:39 PM | Incident Reported Date: 12/5/2010 1:39 PM

Due Date: | Status Name: Open

Department: **** Please Select **** | Room:

Estimated Dollar Value of Loss: | Media Involved:

Time Spent on Case:

Incident Description (Narrative):

Photo (JPG Only): Browse...

Related Report Numbers:

Subject: Officers Involved | Additional Report Information | Persons Notified | Attachment | Vehicle | IncidentPhotos | Supplemental Info | Incident Property

0 of 0 | 0 Items | 10 /Page | Go

Subject Type	Subject Injured	Subject Last Name	Subject First Name	Skin Color	Gender	Date of Birth	Age Years	Age Months	Age Days	Photo (JPG)
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Incident Management and Reporting is easily accomplished through a flexible and robust reporting system built into the IMS that allows users access to pre-defined reports or the ability to create and publish custom reports tailored to the requirements of your organization.

Reports Dashboard

New Folder | New Data Source | Upload File | Report Builder | Show Details

- Detailed Incident Report**
Detailed Incident Report for a single Incident. Run by inputting the Incident ID for the report you wish to report on.
- Detailed OMC IMS User Report**
Details on a single user of the OMC IMS system. This report is run by selecting the user ID from a dropdown list.
- IMS User Contact Report**
This report shows basic contact information for all the users of the OMC IMS.
- Incident Chart By Site and Category**
Chart that shows the number of Incidents by Site and By Category - this Chart is run by Date Range and Site and can also be run for multiple Sites to show comparison data.
- Incident Listing Report with Start Date and End Date and Category and SubCategory**
Report showing the total number of Incidents plus summary Incident data. Run by entering the start and end date range and then entering the main Category, which then allows the user to select one or more SubCategories to report on.
- Incident Listing Report with Start Date and End Date and Category Name**
Report showing the total number of Incidents plus summary Incident data. Run by entering the start and end date range and Category of Incident (or multiple Categories).
- Incident Listing Report with Start Date and End Date and Multiple Site ID**
- Incident Listing Report with Start Date and End Date and User ID**
Report showing the total number of Incidents plus summary Incident data. Run by entering the start and end date range and User ID that the Incident was assigned to.
- Manager Level Reports**
Reports for IMS Users with Manager level access and higher
- OMC IMS Operational Report**
This report shows the overall size of the SQL database that the IMS runs on, as well as the size and number of rows (items) within certain key IMS tables.
- OMC IMS User Contact Report With Photos**
This report shows contact information for users of the OMC IMS including their photo. This report is run by selecting one or more users from a dropdown list.
- Subject Report**
Shows detail information on a single Subject that was recorded as part of an Incident.
- Subject Search Report**
This analysis report allows the IMS user to search across all Incidents for common Subjects by Last Name, regardless of Site, Category, or any other criteria. It will only show Last Names of Subjects that have been entered to ease the search criteria.
- Vehicle Report**
Detail report showing data entered on a single vehicle as related to an Incident in the OMC IMS.



7 Main Features:

- 1) Easy to learn and use - onsite single day training available
- 2) Unlimited users for one price - No per seat or concurrent user licensing
- 3) Track an unlimited number of incidents, subjects, vehicles, and file attachments
- 4) The IMS features a built-in Report Portal with several standard reports
- 5) Browser based with no client side software required
- 6) Access the system anywhere from any computer with a web browser and a connection to the server hosting the IMS
- 7) Various installation options available, including having a turn-key solution ready to plug into your network



For product demonstration, reseller opportunities, or more information contact:

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